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Quality

**April 7, 2020 ǀ Pelham Civic Center ǀ Birmingham**

*Forum*

**7:00 – 8:30 Physician Breakfast (Bronze room)** This physician-only event will include breakfast and peer-to-peer discussion on the use of telemedicine and how it can be used to improve quality. *Dr. Eric Wallace, UAB Medical Director of Telehealth, Director of the UAB Home Dialysis Program, and co-director of the UAB Fabry Disease Clinic,* will lead the discussion.

**8:00 – 8:30 Registration** (light pastries and coffee will be available)

**8:30 – 8:45 Welcome** (**Emerald, Gold, & Silver rooms)***Luke Standeffer*, *Alabama Hospital Association Chairman, Senior Vice President of the DCH Health System and Administrator of Northport Medical Center*

**8:45 – 9:30** **Telemedicine, How It Can Enhance Patient Safety and Quality***Dr. Eric Wallace, UAB Medical Director of Telehealth, Director of the UAB Home Dialysis Program, and co-director of the UAB Fabry Disease Clinic,* will share the latest breakthroughs in telemedicine and how these are being used across the state to improve quality and access to care.

**9:30 – 10:30** **Patient Experience and Why It Matters** Using his recent personal experience with the health care system,*Vernon Johnson, CEO Dale Medical Center,* will share his thoughts on the critical importance of the patient experience. Following Mr. Johnson, hospital leaders from South Baldwin Regional Medical Center will talk about how they started and how they utilize their Patient and Family Advisory Council. Panelists include: ***Marisa Simpson, PFAC Coordinator, and Karen Maxwell, RN, BSN, MPH, Director of Quality and Risk Management***.

**10:30 – 11:15 How Hospitals Can Maintain Quality Standards with Constantly Changing Staff** This panel will share their best practices on retaining medical/surgical staff and instilling a culture of patient safety that endures in spite of staff turnover. Panelists include: *Lisa Mestas, CNO, Associate System Administrator for USA Health University Hospital; and Rhee Perry, Interim CNO, Director of Surgical Services for North Alabama Medical Center.*

**11:15 – 12:00 Lunch** **(BD/MedMined Services break out session in Bronze room)** Notify AlaHA of any food allergies

**12:00 – 12:15 Alliant Health Solutions Introduction** *Linda Kluge, RD, LD, CPHQ, Executive Director for IDIQ,* will share information on her organization that recently won the CMS contract for quality improvement in Alabama and several states.

**12:15 – 1:00 2020 Antibiogram –** MedMined speaker

**1:00 – 1:45 Latest Documentation/Coding Tips** *Stefanie Ledbetter, BSN, MSHI,* *Director of Business Analytics, Clinical Decision Support and Clinical Documentation Integrity,* will once again share the critical documentation and coding issues she’s uncovered that impact a number of hospital performance measures.

 **1:45 - 2:15 Engaging Leaders in Quality Improvement** Tips for engaging the c-suite in quality improvement, gaining their support and establishing a hospital-wide culture of patient safety. *Rosemary Blackmon, COO, AlaHA*; will interview *Keith Granger, CHS Regional President*.

**2:15 - 2:30 Closing remarks and adjourn -***Keith Granger,* *CHS Regional President*

**Program Sponsors:** Alliant Health Solutions; Alabama Hospital Association; Blue Cross and Blue Shield of Alabama; BD/MedMined Services; and the Medical Association of the State of Alabama

**Registration:** [Click here](https://www.surveymonkey.com/r/ZQZMYYS) to register for the forum or go to <http://jointhehealthjourney.com/>and click on “Alabama Quality Forum”. **Physicians** [click this link](https://www.surveymonkey.com/r/V9NBJYJ) to register for the physician-only breakfast. There is no charge for either registration.

**Dress:** Business attire

**Accommodations: Hampton Inn & Suites, Birmingham-Pelham (I-65)** [Click here](https://hamptoninn.hilton.com/en/hp/groups/personalized/B/BHMCVHX-AHA-20200406/index.jhtml?WT.mc_id=POG) to reserve a room in the AlaHA discount block for $99, deadline is­­­­ March 15. [Click here](https://hamptoninn3.hilton.com/en/hotels/alabama/hampton-inn-and-suites-birmingham-pelham-i-65-BHMCVHX/maps-directions/index.html) for directions to the hotel (232 Cahaba Valley Road, Pelham, AL 35124).

**Directions to meeting site** – Pelham Civic Center [500 Amphitheater Road Pelham, AL 35124](https://google.com/maps/place/500%20Amphitheater%20Road%20Pelham%2C%20AL%2035124)Free WiFi will be available.

**Parking:** Facility is next door to the Oak Mt. Amphitheater, with plenty of free parking.

**Continuing Education:**

* **Alabama Hospital Association** will offer continuing education credits from the following organizations: Alabama Board of Nursing, American College of Healthcare Executives, Alabama State Board of Public Accountancy, Alabama Board of Social Work Examiners, Physical Therapy, Occupational Therapy, Respiratory Therapy and Alabama Nursing Home Administrators.
* **CMEs for physicians and CPEs for pharmacists will be offered through St. Vincent’s Health System:**

**Credit Designation:** (*CME and Pharmacy)*

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**Credit Designation:**

In support of improving patient care, this activity has been planned and implemented by ALAHA and Ascension/St. Vincent’s Health is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

This activity was planned by and for the healthcare team, and learners will receive 6.0 IPCE credits for learning and change. *COMMERCIAL INTEREST: No commercial interest was received for this ICPE activity*